



## Quality Policy and Mission

**Inver Press** identifies its corporate mission in pursuing the full satisfaction of the needs and expectations of all the parties involved in its activities:

Interested party	Relevant requirements
Property	Remuneration of invested capital and production of value
Employees	Appropriate level of economic treatment and business climate
Customers	Comply with commercial, service and quality requirements
Competitors	Compliance with the ethical rules of the business
Suppliers	Punctuality in payments and continuity in business relationships
Local Community	Compliance with standards, community support, social responsibility
Trade unions	Protection of the workforce, resolution of any discrimination, low turnover
Institutions	Compliance with regulations, regularity in payment of taxes and payment of social security contributions

Turning to the market, Inver Press pursues the constant improvement of performance at all levels, in order to fully and promptly meet the individual needs of each customer, in accordance with the laws and mandatory regulations.

The key factors to be recognized as the ideal partner for competence, reliability and competitiveness, are the following:

- **THE CONTEXT** - deepen the knowledge of its context and the needs of the interested parties also through participation in trade associations, commercial visits to the most significant customers.
- **RISK ANALYSIS** - adopt in all the relevant parts of the Management System, a process of analysis and management of risks and opportunities aimed at increasing the satisfaction of the involved parties
- **VALUES** – People: growth, trust, belonging, loyalty, passion, commitment, initiative and responsibility, achievement, attention and recognition, investment in the new generations



- CUSTOMERS – flexibility, honesty and moral integrity, reliability, competitiveness. Satisfying the requirements, satisfying the customer's needs, aspiring to exceed their expectations.
- SUPPLIERS – loyalty, growth, transparency, security. External partners for growth
- THE TRUST that Inver Press must generate and maintain for the development of constructive commercial-technical relationships with Customers and suppliers and to motivate the company's human resources
- TRANSPARENCY as a constant in the ethic conduct of business
- THE TEAM SPIRIT as a cohesive factor to obtain an efficient and effective overall activity and to generate a consistent business culture coherent with the mission through the recognition of the centrality of employees, the exceeding of the customer's expectations and the pleasure of the challenge.
- QUALITY is understood in the most complete sense as an indispensable condition for qualifying the company on the market
- INNOVATION to be applied not only to optimize the offer but also in the management of resources, internal organization and market approach with an eye towards the future.
- ENVIRONMENTAL CARE – generate well-being by creating complex high-quality products in an intelligent and environment-friendly manner

Furthermore, the General Management undertakes to make available the resources necessary to comply with the applicable Directives and to satisfy the security requirements required by them.

For this reason, the General Management, through courses and meetings, ensures that, as stated above, it is at all levels of the company included, implemented and above all supported.

The General Management, for its part, undertakes to periodically review its Quality Policy to ensure its continued suitability

Valmadrera (Lc), 01/10/2017

**La Direzione Generale**

A handwritten signature in black ink, appearing to read "Giuseppe Piro", is written over a light blue horizontal line.